



CERTIFIED INFORMATION SECURITY MANAGER®

2011 Bulletin of Information



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Final Registration: 6 April 2011

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"When I advise organizations on the competency model and job profile they should look for when they are searching for a chief security officer, I always recommend they seek out individuals with the CISM certification. The CISM certification has become the leading credential for the business of information security. It differentiates itself from traditional information security certifications by focusing on the business and risk management issues associated with information security."

—John Pironti, CISM, CISA, CGEIT, CRISC, President,
IP Architects, LLC, USA

Strong security management is crucial in any enterprise using IT to support its business needs. Today's IT environment calls for systems that are secured not only from external, malicious attacks, but from unauthorized internal change as well. The Certified Information Security Manager[®] (CISM[®]) certification program supports these business needs. The program is developed specifically for experienced information security managers and those who have information security management responsibilities.

With the CISM designation comes many professional and personal benefits including:

- Worldwide recognition for professional experience
- Enhanced knowledge and skills
- Career advancement

GAIN WORLDWIDE RECOGNITION WITH CISM

Recognition for Information Security Management Experience

CISM is unique in the information security credential marketplace because it is designed specifically and exclusively for individuals who have experience managing an information security program. For example, the US Department of Defense (DoD) mandates that information assurance personnel be certified with a commercial accreditation approved by the DoD. CISM is an approved accreditation, signifying the DoD's confidence in the credential. The CISM certification measures an individual's management experience in information security (IS) situations, not the individual's general practitioner skills. A growing number of organizations are requiring or recommending that employees become certified. To help ensure success in the global marketplace, it is vital to select a certification program based on universally accepted information security management practices. CISM delivers such a program. Those who hold this designation join a network of professionals known for their expertise in information security management, IT governance and risk management.

Career Advancement

A current profile of CISM's demonstrates the managerial influence and authority achieved by CISM's within their organizations. The CISM certification promotes international practices and provides executive management with assurance that those earning the designation have the required experience and knowledge to provide effective security management services. The CISM job practice also defines a global job description for the information security manager and a method to measure existing staff or compare prospective new hires.

Enhanced Knowledge and Skills

Earning the CISM designation distinguishes individuals as qualified information security management professionals with experience and knowledge managing, designing and overseeing an enterprise's information security. CISM provides the information security professional with an opportunity to build upon existing credentials and provides tangible evidence of career growth. The CISM designation assures employers that their staff have met the current education and experience criteria necessary for successful on-the-job performance. Individuals earning the CISM certification become part of an elite peer network, attaining a one-of-a-kind credential.

CISM Program Accredited Under ISO/IEC 17024:2003

The American National Standards Institute (ANSI) has accredited the CISM certification under ISO/IEC 17024:2003, General Requirements for Bodies Operating Certification Systems of Persons. ANSI, a private, nonprofit organization, accredits other organizations to serve as third-party product, system and personnel certifiers. ISO/IEC 17024 specifies the requirements to be followed by organizations certifying individuals against specific requirements. ANSI's accreditation:

- Promotes the unique qualifications and expertise that ISACA® certifications provide
- Protects the integrity of the certifications and provides legal defensibility
- Enhances consumer and public confidence in the certifications and the people who hold them
- Facilitates mobility across borders or industries

The accreditation is both an international and IS accreditation: it is based on an international standard but implemented by ANSI to be recognized in the US and by other countries that enter into an arrangement with ANSI. This is in keeping with the purpose of ISO/IEC 17024 to begin standardization of accreditation of personnel certification agencies around the world.



ANSI Accredited Program
PERSONNEL CERTIFICATION
#0694
ISO/IEC 17024

ABOUT THE CISM EXAM

The CISM exam is offered each year and consists of 200 multiple-choice questions that cover the five information security management job practice areas created from the most recent CISM job practice analysis. The percentages below indicate the emphasis of questions that will appear on the exam from each area. The job practice analysis was developed and validated using prominent industry leaders, subject matter experts and industry practitioners.

Notice: The current CISM job practice is in the process of being updated to capture the changes that have occurred within the ever evolving field of information security management. Please be aware that the December 2011 CISM exam administration will be the last time that the current CISM job practice (identified below) will be tested as the revised job practice will be tested beginning in June 2012.

Job Practice Areas

The areas and their definitions are as follows:

- 1. Information security governance (23 percent)**—Establish and maintain a framework to provide assurance that information security strategies are aligned with the business objectives and consistent with applicable laws and regulations.
- 2. Information risk management (22 percent)**—Identify and manage information security risks to achieve business objectives.
- 3. Information security program development (17 percent)**—Create and maintain a program to implement the information security strategy.
- 4. Information security program management (24 percent)**—Oversee and direct information security activities to execute the information security program.
- 5. Incident management and response (14 percent)**—Plan, develop and manage a capability to detect, respond to and recover from information security incidents.

CISM exam questions are developed and maintained carefully to ensure that they accurately test an individual's proficiency in information security management. For a description of task and knowledge statements for each area, please refer to www.isaca.org/cismjobpractice.

REQUIREMENTS FOR EARNING CISM CERTIFICATION

To earn the CISM designation, an applicant must:

- Achieve a passing score on the CISM exam. A passing score on the CISM exam, without completing the required work experience as outlined below, is only valid for five years. If the applicant does not meet the CISM certification requirements within the five year period, the passing score is voided.
- Submit an application with verified evidence of five years work experience in the field of information security. Work experience must be gained within the 10-year period preceding the application date for certification or within five years from the date of initially passing the exam. Three of the five years of work experience must be gained performing the role of an information security manager. In addition, this work experience must be broad and gained in three of the five job practice areas, as described in the previous section.

Substitutions for work performed in the role of an information security manager are not allowed. However, a maximum of two years of general work experience in the field of information security may be substituted as follows:

■ Two years of general work experience may be substituted for currently holding one of the following broad, security-related certifications:

- CISA in good standing*
- CISSP in good standing*
- Postgraduate degree in information security or a related field (e.g., business administration, information systems, information assurance) **OR**

■ A maximum of one year of general work experience may be substituted for one of the following:

- One full year of information systems management experience
- One full year of general security management experience
- Currently holding a skill-based or general security certification (e.g., SANS' GIAC, MCSE, CompTIA Security+, Disaster Recovery Institute's CBCP, ESL IT Security Manager)

Exception: Two years as a full-time instructor teaching the management of information security can be substituted for every one year of information security management work experience.

3. Agree to abide by ISACA's Code of Professional Ethics which can be viewed at www.isaca.org/ethics.
4. Agree to abide by the CISM continuing professional education (CPE) policy, which can be viewed at www.isaca.org/cismcpepolicy.

* For example, an applicant holding either a CISA or CISSP certification will qualify for the maximum two years of experience substitution. However, the applicant also must possess a minimum of three years of information security management work experience in three of the five job practice areas.

It is important to note that many individuals choose to take the CISM exam prior to meeting the experience requirements. This practice is acceptable and encouraged, although the CISM designation will not be awarded until all requirements are met.

Please see www.isaca.org/cismfaq for additional guidance regarding CISM certification experience requirements.

REGISTERING FOR THE CISM EXAM

Exam Date

The CISM exam will be administered on **Saturday, 11 June 2011**, unless specified otherwise on page 13 in this brochure.

STEP 1: CONSIDER ISACA MEMBERSHIP

If you are not yet an ISACA member, you should consider joining—when you register for this exam and purchase study aids, you can save money now!

To get a member discount now, you can apply the US \$130 difference between the member rate and the nonmember rate to your ISACA International association dues. Your membership will be activated as soon as your payment is received. Meanwhile, you will be able to enjoy the member discount on your exam study materials. For example, if you buy the *CISM Review Manual 2011* (save \$30) and the CISM Practice Question Database (save \$40), your total savings will be US \$70 as a new member.

Here are the steps to join:

- On the registration form, page 1, item 1: for your Membership#, write “**pending**.”
- On the registration form, page 2, under “Membership,” calculate your total dues by adding the Chapter dues amount and the new member processing fee (\$30 using this form, or \$10 online).
- NOTE: Membership is not required to take the exam, but it will provide you with access to continuing benefits and services throughout the coming year! (Read more about other benefits of ISACA membership on page 15.)

STEP 2: COMPLETE THE EXAM REGISTRATION FORM

Complete both sides of the registration form provided in this brochure (or a clear photocopy) or obtain the registration form from www.isaca.org/cismboi. Print or type clearly in **black ink and block letters**. Be sure to include test center and language preference.

Register Online and Save!

Online registration via the ISACA web site (www.isaca.org/examreg) is encouraged. Candidates registering online will save US \$50. Nonmembers can also maximize their savings by joining ISACA at the time they register.



STEP 3: SUBMIT REGISTRATION FEES AND PAYMENT

	ISACA member	Non-ISACA member	NOTE: Registration form and payment must be received on or before 9 February 2011 to qualify for the early registration rate.
Early registrations received on or before 9 February 2011	US \$425	US \$565	
Final registrations received by 6 April 2011	US \$475	US \$615	

Enclose the appropriate payment amount by check (cheque) or draft in US dollars drawn on a US bank or provide credit card information or indicate payment by bank transfer on the registration form. Pricing accurate at the time of printing, subject to change without notice.
DO NOT SEND CASH.

Only upon full exam payment will an admission ticket be issued and exam entrance permitted. The rates above are based on the registrant's ISACA member status as of the date of registration.

Due Dates

Deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time). **If not registering online, please mail or fax the registration form to ISACA. Do not do both. Submitting duplicate registrations online and/or by hard copy to ISACA may result in multiple registrations and charges.** Final registration forms and payment must be postmarked or received by fax on or before 6 April 2011.

Both sides of the registration form must be received to complete a registration.

STEP 4: REVIEW ACKNOWLEDGMENT OF REGISTRATION AND RECEIPT OF THE CANDIDATE'S GUIDE TO THE CISM EXAM AND CERTIFICATION

An e-mail acknowledgement of the CISM exam registration, exam test site and exam language will be sent to registrants shortly after the processing of the registration form. Please review the exam registration details carefully and contact the certification department at exam@isaca.org for any corrections or changes. A receipt letter acknowledging CISM exam registration and payment and a copy of the *Candidate's Guide to the CISM Exam and Certification* should be received by exam registrants within four weeks (depending on your worldwide location and local postal delivery) of the processing of the registration form and payment.

OTHER HELPFUL INFORMATION

Exam Registration Changes

Changes to the exam site, test language and candidates name are subject to the following charges:

- On or before 15 April 2011 No charge
- 16 April 2011 through 22 April 2011 US \$50

No exam registration changes will be granted after 22 April 2011.

Refund and Deferrals of Fees

Refund: Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 15 April 2011. All requests for a refund after this date will be denied. Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment.

Deferrals: Exam registrants may elect to defer their registration to the following exam date. A deferral fee is required based on the following schedule:

- On or before 22 April 2011 US \$50
- 23 April through 26 May 2011 US \$100

Deferral requests will not be accepted after 26 May 2011. To request a deferral, please go to www.isaca.org/examdefer. Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment. Exam candidates who do not appear for the exam (or arrive too late to be admitted) are not eligible for a refund or deferral of their exam registration payment.

No refunds or exchanges will be given for study aids, associated taxes, shipping and handling charges, or membership dues. Exam registration and membership fees are nontransferable.

Assignment of Test Centers

ISACA will make every effort to assign candidates to the exam center of their choice. However, if an exam center is cancelled, candidates will be assigned to the nearest available exam center. Should a candidate not wish to sit for the exam at the newly assigned exam center, a full refund may be received or the exam fee may be deferred.

Request for Additional Test Centers

If an exam center is not available within 100 miles (160 kilometers) of the location in which a candidate wants to be tested, and if there are five or more candidates who wish to enter as a group at this location, they may request that a new exam center be established. Written requests for establishment of new exam centers, including a minimum of five paid registration forms, must be received at ISACA International Headquarters no later than 31 January 2011. While there is no guarantee that a new exam center can be arranged, every attempt will be made to provide one.

Special Arrangements

Upon request, ISACA will make reasonable accommodations in its exam procedures for candidates with documented disabilities or religious requirements. These candidates may request consideration for reasonable alterations in exam format, presentations, food or drink at the exam site, or scheduling. Requests for food or drink at the exam site must be accompanied by a doctor's note; otherwise, **no food or drinks are allowed at any exam site.** Request for consideration must be submitted to ISACA International Headquarters in writing, accompanied by appropriate documentation, no later than 6 April 2011.

ISACA Contact Information

Exam and exam registration

Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: exam@isaca.org

Certification

Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: certification@isaca.org

CISM study aids

Phone: +1.847.660.5650; E-mail: bookstore@isaca.org

ISACA membership

Phone: +1.847.660.5600; E-mail: membership@isaca.org

PREPARING FOR THE CISM EXAM

Passing the CISM exam can be achieved through an organized plan of study. To assist individuals with the development of a successful study plan, ISACA offers study aids and review courses to exam candidates (see www.isaca.org/cismbooks for more details). Order early: The delivery time can be one to two weeks depending on geographic location and customs clearance practices. For current shipping information, see www.isaca.org/shipping.

■ **Candidate's Guide to the CISM Exam and Certification** is supplied to individuals upon receipt of the CISM exam registration form and payment. This guide provides general information regarding the administration of the exam as well as a detailed outline of the job practice areas and task and knowledge statements covered on the exam, and a sample copy of the admission ticket and exam answer sheet.

■ **CISM Review Manual 2011** retains the easy-to-navigate format first introduced in 2010. Each of the book's five chapters has been divided into two sections for focused study. The first section contains the definitions and objectives for the five areas, with the corresponding tasks and knowledge statements that are tested on the exam. It also includes:

- A map of the relationship of each task to the knowledge statements
- A reference guide for the knowledge statements, including the relevant concepts and explanations
- References to specific content in section two for each knowledge statement
- Sample practice questions and explanations of the answers
- Suggested resources for further study

Section two of each chapter consists of reference material and content that support the knowledge statements. The material enhances CISM candidates' knowledge and/or understanding when preparing for the CISM certification exam. Also included are definitions of terms most commonly found on the exam.

■ **CISM Review Questions, Answers & Explanations Manual 2011** compiles 650 multiple-choice study questions that have previously appeared in the *CISM Review Questions, Answers & Explanations Manual 2009*, the *2009 Supplement* and the *2010 Supplement* into one effective resource. These questions are not actual exam items, but are intended to provide the CISM candidate with an understanding of the type and structure of questions and content that have previously appeared on the exam. Questions are sorted by the current CISM job practice areas, and a scrambled sample 200-question exam is included. This publication is ideal to use in conjunction with the *CISM Review Manual 2011*.

■ **CISM Review Questions, Answers & Explanations Manual 2011 Supplement** features 100 new sample questions, answers and explanations to help candidates effectively prepare for the 2011 CISM exam. These new questions are designed to be similar to actual exam items. The questions are intended to provide CISM candidates with an understanding of the type and structure of questions that have typically appeared on past exams, and were prepared specifically for use in studying for the CISM exam. This publication is ideal to use with the *CISM Review Manual 2011* and the *CISM Review Questions, Answers & Explanations Manual 2011*.

■ **CISM Practice Question Database v11** combines the *CISM Review Questions, Answers & Explanations Manual 2011* with the *CISM Review Questions, Answers & Explanations Manual 2011 Supplement* into a single 750-question study guide. Exam candidates can take sample exams with randomly selected questions and view the results by job practice, allowing for concentrated study in particular areas. Additionally, questions generated during a study session are sorted based on previous scoring history, allowing CISM candidates to easily and quickly identify their strengths and weaknesses, and focus their study efforts accordingly. Other features provide the ability to select sample exams by specific job practice areas, view questions that were previously answered incorrectly and vary the length of study sessions, giving candidates the ability to customize their study approach to fit their needs. The database software is available in CD-ROM format or as a download.

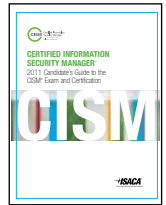
PLEASE NOTE the following system requirements:

- 400 MHz Pentium processor or equivalent (minimum); 1 GHz Pentium processor or equivalent (recommended)
- Supported operating systems: Windows Server 2003, Windows Server 2008, Windows Vista, Windows XP; Windows 7
- Microsoft .NET Framework 3.5
- 512 MB RAM or higher
- One hard drive with 250 MB of available space (flash/thumb drives not supported)
- Mouse
- CD-ROM drive

The CISM Practice Question Database v11 is licensed for installation on one computer only for personal, noncommercial use.

■ CISM review courses are conducted by many ISACA chapters. Exam candidates should contact their local ISACA chapter to find out if a review course is being offered. These courses are often taught by current CISM holders who present and discuss exam topics and share their secrets of success. Information pertaining to chapter contacts and course offerings is available at www.isaca.org/chapters and www.isaca.org/cismreview, respectively.

No representation or warranties assuring candidates' passage of the exam are made by ISACA in regard to these or other association publications or courses.



CISM EXAM ADMINISTRATION

Admission Ticket

Approximately two to three weeks prior to the CISM exam date, candidates will receive a physical admission ticket and an e-ticket from ISACA. The ticket will indicate the date, registration time and location of the exam, a schedule of events for that day, and a list of materials that candidates' must bring with them to take the CISM exam. Candidates can use either a printout of the e-ticket or the hard copy admission ticket for entry into the exam. With the exception of contact information changes, candidates are not to write on the admission ticket.

Please note: In order to receive an admission ticket, all fees must be paid. Admission tickets are sent via hard copy and email to the current postal mailing and e-mail address on file. Only candidates with an admission ticket and acceptable form of government issued ID will be admitted to take the exam and the name on your admission ticket must match the name on your government issued ID. The hard copy admission ticket or print out of the eTicket is valid for admission into the exam. If a candidate's mailing and/or e-mail address changes, he/she should update his/her profile on the ISACA web site (www.isaca.org) or contact exam@isaca.org.

Candidates must locate and note the specific registration and exam time on their admission ticket. **No candidate will be admitted to the test center once the chief examiner begins reading the oral instructions, approximately 30 minutes before the exam begins.** Any candidate who arrives after the oral instructions have begun will not be allowed to sit for the exam and will forfeit his/her registration fee. A candidate can use his/her admission ticket only at the designated test center on his/her admission ticket.

Candidates will be admitted to the test center only if they have a valid admission ticket and an acceptable form of identification (ID). An acceptable form of ID must be a current and original government-issued ID that contains the candidate's name, as it appears on the admission ticket, and the candidate's photograph. The information on the ID cannot be handwritten. All of these characteristics must be demonstrated by a single piece of ID provided. Examples include, but are not limited to, a passport, driver's license, military ID, state ID, green card and national ID. Any candidate who does not provide an acceptable form of ID will not be allowed to sit for the exam and will forfeit his/her registration fee. IDs will be checked during the exam.

Any candidate who has not received his/her admission ticket by 1 June 2011, should contact the ISACA certification department immediately at exam@isaca.org or via phone at +1.847.660.5660.

No food or drinks are allowed at any exam site, unless special arrangements have been made in advance. Please refer to "Special Arrangements" on page 6.

Misconduct

Candidates who are discovered engaging in any kind of misconduct, such as giving or receiving help; using notes, papers or other aids; attempting to take the exam for someone else; using any type of communication device including cell phones during the exam administration; or removing the exam booklet, answer sheet or notes from the testing room will be disqualified and may face legal action. Candidates who leave the testing area without authorization or accompaniment by a test proctor will not be allowed to return to the testing room and will be subject to disqualification. The testing agency will report such irregularities to ISACA's CISM Certification Committee.

Security

Candidates are not allowed to bring any type of communication devices into the test center. **If a candidate is observed with any communication device (i.e., cellular phone) during the exam administration, their exam will be voided and they will be asked to immediately leave the test site.** Neither ISACA or its testing vendor takes responsibility for personal belongings of candidates. ISACA will not assume responsibility for stolen, lost or damaged personal property. To review the Personal Belongings Policy, please visit www.isaca.org/cismbelongings.

"The workplace is highly competitive. Employers are more selective than ever. The CISM credential next to my name gives me an edge. It opens doorways that were previously closed."

—Hitoshi Ota, CISM, CISA, IT Systems Risk Manager, Mizuho Corporate Bank, Ltd., Japan

CISM EXAM RESULTS

Receiving Your Score

Please notify the certification department immediately if your registration contact information changes. **Approximately eight weeks after the test date, the official exam results will be mailed to candidates.** Additionally, with the candidate's consent on the registration form, an e-mail message containing the candidate's pass/fail status and score will be sent to the candidate. This e-mail notification will only be sent to the address listed in the candidate's profile at the time of the initial release of the results. To ensure the confidentiality of scores, exam results will not be reported by telephone or fax. To prevent e-mail notification from being sent to spam folders, candidates should add *exam@isaca.org* to their address book, whitelist or safe-senders list.

Reporting of Your Test Results

Candidate scores are reported as a scaled score. A scaled score is a conversion of a candidate's raw score on an exam to a common scale. ISACA uses and reports scores on a common scale from 200 to 800. For example, the scaled score of 800 represents a perfect score with all questions answered correctly; a scaled score of 200 is the lowest score possible and signifies that only a small number of questions were answered correctly. A candidate must receive a score of 450 or higher to pass the exam. A score of 450 represents a minimum consistent standard of knowledge as established by ISACA's CISM Certification Committee. A candidate receiving a passing score may then apply for certification if all other requirements are met.

The CISM exam contains some questions which are included for research and analysis purposes only. These questions are not separately identified and not used to calculate your final score.

Passing the exam does not grant the CISM designation. To become a CISM, each candidate must complete all requirements as listed on page 4.

Retaking the CISM Exam

A candidate receiving a score of less than 450 has not passed and can retake the exam by registering for and paying the appropriate exam fee for any future exam administration. To assist with future study, the results letter each candidate receives will include a score analysis by content area. There are no limits to the number of times a candidate can take the exam.

MAINTAINING CISM CERTIFICATION

A major strength of any professional designation is a program of CPE that the individual must follow to retain certification. To maintain CISM certification, individuals must comply with a CPE policy (www.isaca.org/cismcpepolicy) and abide by ISACA's Code of Professional Ethics (www.isaca.org/ethics). Together, these programs help ensure that CISM's remain current with technical and industry advances and demonstrate high professional principles.

The CPE policy requires the individual to earn and submit a minimum of 20 CPE hours and to pay a maintenance fee each year. In addition, a minimum of 120 CPE hours must be earned and submitted during a fixed three-year certification period. To more easily meet the three-year cycle requirement of 120 hours, it is suggested that individuals earn an average of 40 CPE hours annually. **Failure to comply with this policy will result in revocation of an individual's certification.**

More than 96 percent of all CISM's remain certified each year. This commendable statistic demonstrates the growing demand for qualified information security managers.

INSTRUCTIONS FOR COMPLETING THE CISM EXAM REGISTRATION FORM

Register online—To register online, please visit the ISACA web site at www.isaca.org/examreg.

To avoid any delay or the possibility of the registration being canceled, it is extremely important that the registration form be completed carefully and correctly. **Please print in block letters and black ink.**

1. **MEMBERSHIP ID**—If you are currently a member of ISACA, please enter your member number on the line provided. Although membership in ISACA is not required to take the exam, you may wish to consider a membership at this time and begin to enjoy the cost savings and many other benefits available to you. **If you are joining as an ISACA member now, please write “pending” on the line provided for your ISACA membership ID.**
2. **NAME**—Please indicate the appropriate salutation. Your name should be entered as follows: First Name, Middle Initial, Last or Family Name. **To prevent delays on the exam date, please use your legal name as it appears on your government-issued ID.**
3. If you are joining as an ISACA member at this time, please write your name as you want it to appear on your membership certificate.
4. **CERTIFICATIONS YOU CURRENTLY HOLD**—List the certifications you currently hold.
5. **RESIDENCE ADDRESS**—Enter your home address. Please make sure that your home city, state or province, country, and postal code are recorded in the proper fields.
6. **RESIDENCE PHONE AND FAX NUMBERS**—Enter your residence telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
7. **BUSINESS NAME**—Enter the name of your business.
8. **BUSINESS ADDRESS**—Enter your business address. Please make sure that your company’s city, state or province, country, and postal code are recorded in the proper fields.
9. **BUSINESS PHONE AND FAX NUMBERS**—Enter your business telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
10. **E-MAIL ADDRESS**—Enter your complete e-mail address. Notification of registration, an admission ticket, pass/fail results and score can be distributed via e-mail to all candidates who provide a valid e-mail address.
11. **SEND MAIL TO**—Check (tick) the appropriate box where all CISM exam correspondence and results are to be mailed.
12. **YEAR OF BIRTH**
13. **FIELD OF EMPLOYMENT**—Indicate your current field of employment:

1. Financial/Banking	6. Retail and Wholesale/Distribution	10. Telecommunications/Communications	14. Health Care/Medical
2. Insurance	7. Government/Military	11. Mining/Construction/ Petroleum/Agriculture	15. Pharmaceutical
3. Public Accounting	—National/State/Local	12. Utilities	16. Advertising/Marketing/Media
4. Transportation	8. Technology Services/Consulting	13. Legal/Law/Real Estate	17. Education/Student
5. Aerospace	9. Manufacturing/Engineering		99. Other
14. **EDUCATIONAL LEVEL**—Indicate degree or the number of equivalent years of university-level education:

1. One year or less	4. Four years	7. AS/Associates	10. Ph.D.
2. Two years	5. Five years	8. BA/BS/Bachelors	99. Other
3. Three years	6. Six or more years	9. MS/MBA/Masters	
15. **WORK EXPERIENCE**—Indicate the number of years of information security management work experience:

1. No experience	3. 4-6 years	5. 10-12 years
2. 1-3 years	4. 7-9 years	6. 13 or more years
16. **CURRENT PROFESSIONAL ACTIVITY**—Please select the best match if your exact title is not listed:

1. CEO, President, Owner, General/Executive Manager	5. CFO, Controller, Treasurer, Finance Executive/VP/EVP	10. Compliance/Risk/Privacy Director/Manager/ Consultant	15. IT Staff
2. CAE, General Auditor, Partner, Audit Head/VP/EVP	6. Chief Compliance/Risk/ Privacy Officer, VP/EVP	11. IT Senior Auditor (External/Internal)	16. IT/IS Compliance/Risk/Control Staff
3. CISO/CSO, Security Executive/VP/EVP	7. IT Audit Director/ Manager/Consultant	12. IT Auditor (External/ Internal Staff)	17. Professor/Teacher
4. CIO/CTO, Info Systems/ Technology Executive/ VP/EVP	8. Security Director/Manager/Consultant	13. Non-IT Auditor (External/Internal)	18. Student
	9. IT Director/Manager/ Consultant	14. Security Staff	99. Other
17. **SIZE OF ENTIRE ORGANIZATION**—Indicate the size of your organization (number of employees) at your primary place of business:

1. Fewer than 50 employees	3. 150–499 employees	5. 1,500–4,999 employees	7. 10,000–14,999 employees
2. 50–149 employees	4. 500–1,499 employees	6. 5,000–9,999 employees	8. 15,000 or more employees
18. **SIZE OF IT Audit Staff**—Indicate the size of your IT audit staff (local office):

1. 0 individuals	2. 1 individual	3. 2–5 individuals	4. 6–10 individuals	5. 11–25 individuals	6. More than 25 individuals
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19. **SIZE OF INFORMATION SECURITY STAFF**—Indicate the size of your information security staff (local office):

1. 0 individuals	2. 1 individual	3. 2–5 individuals	4. 6–10 individuals	5. 11–25 individuals	6. More than 25 individuals
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20. **YOUR LEVEL OF PURCHASING AUTHORITY**—Indicate your level of purchasing authority:

1. Recommend products/services	2. Approve purchases	3. Recommend and approve purchases
--------------------------------	----------------------	------------------------------------
21. **EXAM LANGUAGE PREFERENCE**—Indicate the language version of the exam you desire. English will be assigned if no preference is indicated.
22. **EXAM CENTER CODE**—Select the city most convenient for you from the test center list and enter its name and corresponding number. Your admission ticket will show the specific location to which you should report. See page 13 for exam center locations.
23. **HOW DID YOU HEAR ABOUT THE EXAM?**—Select how you heard about the CISM exam:

1. ISACA international mailing	2. Chapter mailing	3. Conference	4. Magazine	5. ISACA International Headquarters web site
6. Chapter web site	7. Supervisor	8. Coworker	9. Friend	10. US DoD directive
24. **AUTHORIZATION TO RELEASE CONTACT INFORMATION TO THE LOCAL ISACA CHAPTER**—Enter Y for yes or N for no to indicate whether you authorize release of your name and address information to a local ISACA chapter for the purpose of promoting chapter-sponsored activities, including study courses. (This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)
25. Do you wish to be notified of your pass/fail status and score by e-mail? —Enter Y for yes or N for no.
NOTE: Your pass/fail result will be sent to the e-mail address provided in your online constituent profile. Please verify it is current and update if required.
26. **IS CISM CERTIFICATION REQUIRED FOR YOUR CURRENT POSITION OR FOR PROMOTION?**—Enter Y for yes or N for no.
27. **SIGNATURE**—Be sure to sign your form. Failure to do so will result in ineligibility to sit for the exam.

JUNE 2011 CISM EXAM REGISTRATION FORM

To register online, please visit the ISACA web site at www.isaca.org/examreg.

Exam Date: Saturday, 11 June 2011

Please use black ink.
Print in block letters or type.
US Federal ID No. 23-7067291

For Office Purposes Only

Order No. _____

Date _____
MONTH/DAY/YEAR

1. ISACA Membership# _____ Indicate "pending" if you are applying for membership at this time.

■ MR. ■ MS. ■ MRS. ■ MISS ■ OTHER _____

2. Name _____
FIRST MIDDLE INITIAL LAST/FAMILY

Please Note: The Name above will appear on your exam admission ticket and MUST MATCH your government issued identification which is presented on exam day during the check-in process. If the Name does not match your government issued ID, you will not be permitted to sit for the exam.

3. _____
IF JOINING AS AN ISACA MEMBER, PLEASE PRINT YOUR NAME AS YOU WANT IT TO APPEAR ON YOUR MEMBERSHIP CERTIFICATE.

4. Certifications you currently hold: CPA _____ CIA _____ CA _____ CISSP _____ Other (specify, excluding CISA, CGEIT, CRISC) _____

5. Residence address _____
STREET
CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

6. Residence phone _____ Residence fax _____
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

7. Business name _____

8. Business address _____
STREET
CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

9. Business phone _____ Business fax _____
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

10. E-mail _____ 11. Send mail to Home Business

12. Year of birth _____ 13. Field of employment _____ 14. Educational level _____ 15. Work exp _____ 16. Professional activity _____

17. Size of organization _____ 18. Size of IT audit staff _____

19. Size of information security staff _____ 20. Level of purchasing authority _____

21. Exam language preference:
 English Japanese Korean Spanish

22. Exam center code _____ Exam center location name _____

23. How did you hear about the exam? _____

24. Do you authorize the release of contact information to the local ISACA chapter? (Y or N) _____
(This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)

25. Do you wish to be notified of your pass/fail status and score via e-mail? (Y or N) _____ (Be sure you have included your e-mail address above.)
This is your only opportunity to receive your results via e-mail. Please be advised that your results letter sent by post is your official score result.

26. Is CISM certification required for your current position or promotion? (Y or N) _____

I hereby apply to ISACA to register for the Certified Information Security Manager® (CISM®) exam **and/or** for membership in the association. By registering to take the CISM exam, I certify that I have read and agree to the conditions set forth in the Bulletin of Information covering administration of the CISM exam; certification rules, policies and procedures; and the release of my test results; and I agree to disqualification from the CISM exam and/or nullification of any exam score in the event that any statement or information provided by me to the association is false or fails to include a material fact, or in the event that I violate any of the rules, policies or procedures governing the exam. By applying for membership in the association, I certify that I will abide by the association's Code of Professional Ethics.

I understand that ISACA and others will rely on this application and on the documents and information submitted, and that if any signature or information is falsified, altered or tampered with, ISACA may take such action as it deems appropriate, including rejecting my application for certification and/or barring me from future examinations or from participation in ISACA membership.

I hereby agree to hold the association, its officers, directors, examiners, members, employees and agents harmless from any complaint, claim or damage arising out of (1) any action or failure to act by me on behalf of the association, and (2) any action or omission in connection with my registration to take the CISM exam, any exam given by the association, and any grade relating thereto **and/or** my application for membership. I understand that the final decision as to whether I pass the CISM exam **and/or** am accepted as a member of the Association rests solely with the association. I further understand that ISACA may inform the local ISACA chapter and other appropriate parties of my having passed the exam. Notwithstanding the above, I understand and agree that any action arising out of or pertaining to this application or the CISM exam must be brought in the Circuit Court of Cook County, Illinois, USA, and shall be governed by the laws of the State of Illinois, USA. Your contact information will be used to fulfill your request, and may also be used by ISACA to send you information about related ISACA goods and services, and other information in which we believe you may be interested. By signing below, you authorize ISACA to contact you at the address and numbers you have provided, including to provide you with marketing and promotional communications. You further represent that the information you provided is yours and is accurate. To learn more about how we use the information you have provided on this form, please read our Privacy Policy, available at www.isaca.org. If you are already an ISACA member, and/or if you elect to attend one of our events or purchase other ISACA programs or services, information you submit may also be used as described to you at that time.

I HAVE READ AND UNDERSTAND THESE STATEMENTS AND INTEND TO BE LEGALLY BOUND BY THEM.

27. Signature: _____ Date: _____

(For your registration to be complete, you must sign on the line above.)

COMPLETE THE FEE REMITTANCE SCHEDULE AND METHOD OF PAYMENT ON REVERSE SIDE.

NAME: _____

(Please use black ink and print in block letters or type.)

Fee Remittance Schedule

1. June 2011 CISM Certification Exam Fee

★ Register Online (SAVE US \$50, www.isaca.org/examreg)

Registration paid in full on or before 9 February 2011

Registration paid in full on or before 6 April 2011

(Paid registration will include a copy of the *Candidate's Guide to the CISM Exam and Certification*)

NOTE: Sales tax and shipping charges do not apply to exam fees.

STUDY AIDS: (See page 7 for product descriptions.)

ENGLISH

- CISM Review Manual 2011 (CM-11)*
- CISM Review Questions, Answers & Explanations Manual 2011 Supplement (COA-11ES)* (100 questions)
- CISM Review Questions, Answers & Explanations Manual 2011 (COA-11)* (650 questions)
- CISM Practice Question Database v11 (750 questions, answers and explanations database—indicate version below)
- CD-ROM version (MDB-11)
- Download version (MDB-11W) [No shipping charges apply.]

NON-ENGLISH (See www.isaca.org/nonenglishbooks for product descriptions.)

- CISM Review Manual 2011*
Indicate language by checking the box below:
 JAPANESE (GM-11J) SPANISH (CM-11S)
- CISM Review Questions, Answers & Explanations Manual 2011 Supplement*
100 questions—indicate language by checking the box below:
 JAPANESE (COA-11JS) SPANISH (COA-11SS)
- CISM Review Questions, Answers & Explanations Manual 2011*
650 questions—indicate language by checking the box below:
 JAPANESE (COA-11J) SPANISH (COA-11S)

ALL STUDY AIDS MUST BE PAID IN FULL PRIOR TO SHIPMENT.
ALL STUDY AIDS SALES ARE FINAL. NO REFUNDS OR EXCHANGES.
PAYMENTS SHOULD BE MADE DIRECTLY TO ISACA.

Shipping and Handling Rates for Study Aids Orders

For standard delivery times, please visit www.isaca.org/shipping.
All international orders are shipped via Federal Express International Priority.

Amount of Line A	Outside USA	Within USA
Up to US \$30.00	\$ 10.00	\$ 5.00
US \$30.01 - \$50.00	\$ 15.00	\$ 7.00
US \$50.01 - \$80.00	\$ 20.00	\$ 8.00
US \$80.01 - \$150.00	\$ 26.00	\$ 10.00
Over US \$150.00	17% of Line A	10% of Line A

Purchaser is responsible for paying the duties/taxes/VAT charges levied by his/her country.

If registering at the exam member rate, membership dues must be paid in full. If not, nonmember fees will be added to the candidate's exam registration and applicable exam study material. Full payment must be received before admission tickets are issued and candidates are permitted to sit for the exam. Pricing accurate at the time of printing, subject to change without notice. All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time). If you are purchasing membership and/or study aids along with the exam, payments will be applied in the following sequence: membership, study aids and then the exam.

Membership—YES! I wish to become an ISACA member NOW... and realize the benefits immediately.

ISACA membership offers savings and many benefits! See page 15 for details.

Membership in the association requires you to belong to a chapter when you live or work within 50 miles/80km of a chapter territory.

Chapter number _____ (see page 14)

Payment Calculation

Association dues†

Chapter dues (visit www.isaca.org/chapters) or see page 14

New member processing fee

US \$ _____
US \$ _____
US \$ 30

Total Membership Fees (F) US \$ _____

† Association Dues: US \$65 if registering between 1 June and 5 August; US \$130 if registering after 5 August. These rates grant different durations of membership. See page 5 for details.

I do not wish to be included on a mailing list other than for ISACA mailings.

Method of Payment

Please note: Your registration is not complete unless you have signed page 1 of the registration form.

CISM Exam Fee and Study Aids Total (E) \$ _____

ISACA Membership Fee Total (if applicable) (F) \$ _____

Total Remitted (E+F) US \$ _____

- Check (cheque) payable to ISACA in US dollars, drawn on a US bank
 Bank Transfer (see below) Date of transfer (mm/dd/yy) _____
 MasterCard VISA American Express Diners Club
 All payments by credit card will be processed in US dollars.

Credit card number _____

Name of cardholder _____

Expiration date _____

MONTH/YEAR

Signature _____

Bank transfer information:

Bank of America
 ABA No. 0260-0959-3 SWIFT Code: BOFAUS3N
 ISACA Account No. 22-7157-8
 (INDICATE CANDIDATE'S NAME IN TRANSFER INFORMATION)

Mail to: ISACA • 1055 Poyssphere Circle • Chicago, IL 60674 USA

Air Courier: ISACA • 3701 Algonquin Road • Suite 1010
 Rolling Meadows, IL 60008 USA

Fax to: +1.847.253.1443

Refund and Deferral Policy—Refund: Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 15 April 2011. All requests after that date will be denied. **Deferrals:** Candidates unable to take the exam can request a deferral of their registration fees to the next exam date. Deferral requests received on or before 22 April 2011 will be charged a \$50 processing fee. From 23 April 2011 through 26 May 2011, a processing fee of \$100 will be charged. Deferral requests will not be accepted after 26 May 2011. Requests received after 26 May 2011 and candidates who do not appear at their designated exam site by the required time will not be able to receive exam deferrals or refunds of the exam fees. To request a deferral, please go to www.isaca.org/examdef. The exam and deferral fees are nonrefundable. **PRICES, SHIPPING AND HANDLING AND TAX ARE SUBJECT TO CHANGE WITHOUT NOTICE. NO REFUNDS OR EXCHANGES WILL BE GIVEN FOR STUDY AIDS, ASSOCIATED TAXES, SHIPPING AND HANDLING CHARGES, OR MEMBERSHIP FEES.** All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time).

EXAM CENTER LOCATIONS FOR 11 JUNE 2011 EXAM

Unless otherwise noted, the CISM exam will take place on 11 June 2011.

ARGENTINA 6151 Buenos Aires	CHILE 6651 Santiago	FINLAND 7101 Helsinki	INDONESIA 7601 Jakarta	MAURITIUS 8250 Port Louis	PUERTO RICO 3201 San Juan	TAIWAN 9351 Taipei
AUSTRALIA 6201 Adelaide 6202 Brisbane 6203 Canberra 6204 Melbourne 6205 Perth 6206 Sydney	CHINA 6620 Beijing 6635 Guangzhou 6640 Nanjing 6650 Shanghai 6680 Shenzhen City	FRANCE 7201 Paris	IRELAND 9605 Dublin	MEXICO 8303 Mexico City 8304 Monterrey 8306 Guadalajara	QATAR 8751 Doha	TANZANIA 9375 Dar Es Salaam
AUSTRIA 6226 Vienna	COLOMBIA 6702 Bogota 6710 Cali City 6725 Medellin	GERMANY 7325 Berlin 7326 Munich 7301 Dusseldorf 7302 Frankfurt 7327 Hamburg 7328 Heidelberg	ISRAEL 7701 Tel Aviv (12 June 2011)	MOROCCO 8375 Casablanca	ROMANIA 8775 Bucharest	THAILAND 9401 Bangkok
BAHRAIN 6251 Manama	CÔTE D'IVOIRE 7825 Abidjan	GHANA 7450 Accra	ITALY 7801 Milan 7802 Rome	NEPAL 6425 Kathmandu	RUSSIA 9950 Moscow	TUNISIA 9425 Tunis
BANGALDESH 6275 Dhaka	COSTA RICA 6801 San Jose	GREECE 7381 Athens	JAMAICA 7850 Kingston	NETHERLANDS 6402 Heerlen 6401 Utrecht	SAUDI ARABIA 8801 Dhahran (16 June 2011) 8802 Riyadh 8803 Jeddah (16 June 2011)	TURKEY 9450 Istanbul
BELGIUM 6301 Antwerp 6302 Brussels	CROATIA 6875 Zagreb	GUATEMALA 7385 Guatemala City	JAPAN 7901 Nagoya 7902 Osaka 7903 Tokyo 7904 Fukuoka 7905 Okinawa	NEW ZEALAND 8501 Auckland 8502 Wellington	SCOTLAND 9604 Edinburgh	UGANDA 9475 Kampala
BERMUDA 6451 Hamilton	CZECH REPUBLIC 6625 Prague	HONG KONG 7401 Kowloon	JORDAN 8001 Amman	NIGERIA 8551 Lagos 8552 Port Harcourt 8553 Abuja Center	SINGAPORE 8901 Singapore	UKRAINE 9480 Kiev
BOLIVIA 6520 La Paz	DENMARK 6901 Copenhagen	HUNGARY 7351 Budapest	KAZAKHSTAN 8075 Almaty	NORWAY 8601 Oslo	SLOVAK REPUBLIC 8975 Bratislava	UNITED ARAB EMIRATES 9501 Dubai 9502 Abu Dhabi
BOTSWANA 6475 Gaborone	DOMINICAN REPUBLIC 6915 Santo Domingo	ICELAND 7475 Reykjavik	KENYA 8050 Nairobi	OMAN 8651 Muscat	SLOVENIA 8951 Ljubljana	URUGUAY 9651 Montevideo
BRAZIL 6505 Brasilia 6501 Rio de Janeiro 6502 Sao Paulo	DUTCH WEST INDIES 6851 Wilmsted Curacao	INDIA 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	KUWAIT 8101 Al Kuwait	PAKISTAN 8675 Karachi 8680 Lahore 8660 Islamabad	SOUTH AFRICA 6101 Johannesburg 6102 Capetown 6103 Durban 6104 East London	VIETNAM 9727 Ho Chi Minh City
BULGARIA 6550 Sofia	ECUADOR 7010 Quito	INDONESIA 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	LATVIA 8151 Riga	PANAMA 8701 Panama City	SOUTH KOREA 9001 Seoul	VENEZUELA 9701 Caracas
Cameroon 8760 Douala	EGYPT 7001 Cairo	ENGLAND 9601 London 9602 Manchester 9603 Birmingham	LEBANON 9801 Beirut	PAPUA NEW GUINEA 8401 Port Moresby	SPAIN 9101 Madrid 9102 Barcelona 9103 Valencia 9104 Logrono 9105 Leon	WEST INDIES 9751 Trinidad 9752 Barbados
CANADA 6601 Calgary 6602 Edmonton 6603 Montreal 6604 Ottawa 6605 Quebec City 6606 Toronto 6607 Vancouver 6608 Victoria 6609 Winnipeg 6610 Halifax 6611 Regina	ESTONIA 7025 Tallinn	ENGLAND 9601 London 9602 Manchester 9603 Birmingham	LITHUANIA 9825 Vilnius	PARAGUAY 8450 Asuncion	SRI LANKA 9151 Colombo	ZAMBIA 9850 Lusaka
			LUXEMBOURG 8171 Luxembourg	PERU 8710 Lima	SWEDEN 9201 Stockholm	ZIMBABWE 9901 Harare
			MACAO 8200 Macao	PHILIPPINES 8726 Manila	SWITZERLAND 9301 Zurich	
			MALAYSIA 8201 Kuala Lumpur	POLAND 8735 Warsaw		
			MALTA 8225 Valletta	PORTUGAL 8730 Lisbon		

UNITED STATES

ALABAMA
0101 Birmingham

ALASKA
0150 Anchorage

ARIZONA
0201 Phoenix

ARKANSAS
0301 Little Rock
0305 Bentonville

CALIFORNIA
0401 Los Angeles
0402 Sacramento
0403 San Diego
0404 San Francisco
0405 San Jose
0406 Santa Ana

COLORADO
0501 Denver

CONNECTICUT
0601 Hartford

DISTRICT OF COLUMBIA
0701 Washington, DC

FLORIDA

0801 Jacksonville
0802 Miami
0803 Orlando
0804 Tampa
0805 Tallahassee

GEORGIA
0901 Atlanta

HAWAII
1001 Honolulu

IDAHO
1101 Boise

ILLINOIS
1201 Chicago
1202 Springfield

INDIANA
1301 Indianapolis
1302 South Bend

IOWA
1401 Des Moines
1425 Davenport

KANSAS
1501 Kansas City

KENTUCKY
1601 Louisville

LOUISIANA

1701 Baton Rouge
1702 New Orleans

MARYLAND
1801 Baltimore

MASSACHUSETTS
1901 Boston

MICHIGAN
2001 Detroit
2002 Grand Rapids

MINNESOTA
2101 Minneapolis

MISSISSIPPI
2150 Jackson

MISSOURI
2201 St. Louis

NEBRASKA
2301 Omaha

NEVADA
4000 Las Vegas

NEW JERSEY
2401 Newark

NEW MEXICO
2501 Albuquerque

NEW YORK

2601 Albany
2602 Buffalo
2603 New York City
2604 Syracuse

NORTH CAROLINA
2701 Charlotte
2702 Raleigh
2703 Winston-Salem

OHIO
2801 Cincinnati
2802 Cleveland
2803 Columbus
2804 Bowling Green

OKLAHOMA
2901 Oklahoma City
2902 Tulsa

OREGON
3001 Portland

PENNSYLVANIA
3101 Harrisburg
3102 Philadelphia
3103 Pittsburgh
3104 Allentown

RHODE ISLAND

3650 Providence

SOUTH CAROLINA
3301 Columbia

TENNESSEE
3401 Memphis
3402 Nashville
3403 Knoxville

TEXAS
3501 Austin
3502 Dallas
3503 Houston
3504 San Antonio

UTAH
3601 Salt Lake City

VIRGINIA
3701 Richmond
3702 Roanoke

WASHINGTON
3801 Seattle
3802 Olympia
3803 Spokane

WISCONSIN
3901 Milwaukee

ISACA LOCAL CHAPTERS

For current chapter dues, please visit the web site www.isaca.org/chapdues or contact your local chapter at www.isaca.org/chapters.

Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues
ASIA			EUROPE/AFRICA			Winnipeg, MB			Research Triangle (Raleigh, NC)		
Bahrain	208	\$25	Austria	157	\$45	Atlantic Provinces	105	\$20	South Carolina Midlands (Columbia, SC)	54	\$30
Dhaka, Bangladesh	207	\$20	Belgium	143	\$50	Ottawa Valley, ON	32	\$20	Memphis, TN	48	\$45
China Hong Kong	64	\$70	Sofia, Bulgaria	189	\$40	Toronto, ON	21	\$25	Middle Tennessee (Nashville)	102	\$45
Bangalore, India	138	\$20	Croatia	170	\$50	Montreal, PQ	36	\$25	Virginia	22	\$35
Cochin, India	176	\$15	Cyprus	210	\$50	Quebec City, PQ	91	\$45	Southwestern United States		
Coimbatore, India	155	\$20	Czech Republic	153	\$130	Islands			Central Arkansas (Little Rock)	82	\$70
Hyderabad, India	164	\$20	Denmark	96	\$50	Bermuda	147	\$0	Denver, CO	16	\$40
Kolkata, India	165	\$20	Estonia	162	\$30	Trinidad & Tobago	106	\$25	Baton Rouge, LA	85	\$25
Chennai, India	99	\$10	Finland	115	\$15	Midwestern United States			Greater New Orleans, LA	61	\$25
Mumbai, India	145	\$35	France (Paris)	75	\$140	Chicago, IL	02	\$50	Greater Kansas City, MO	87	\$0
New Delhi, India	140	\$15	Germany	104	\$80	Illini (Springfield, IL)	77	\$30	St. Louis, MO	11	\$25
Pune, India	159	\$17	Accra, Ghana	205	\$30	Central Indiana (Indianapolis)	56	\$30	New Mexico (Albuquerque)	83	\$25
Vijayawada, India	200	\$20	Athens, Greece	134	\$30	Iowa (Des Moines)	110	\$25	Central Oklahoma (OK City)	49	\$30
Indonesia	123	\$45	Budapest, Hungary	125	\$65	Kentuckiana (Louisville, KY)	37	\$35	Tulsa, OK	34	\$30
Nagoya, Japan	118	\$60	Ireland	156	\$40	Detroit, MI	08	\$40	Austin, TX	20	\$25
Osaka, Japan	103	\$85	Tel-Aviv, Israel	40	\$50	Western Michigan	38	\$30	Greater Houston Area, TX	09	\$40
Tokyo, Japan	89	\$80	Milan, Italy	43	\$53	Minnesota	07	\$35	North Texas (Dallas)	12	\$40
Korea	107	\$40	Rome, Italy	178	\$26	Omaha, NE	23	\$30	San Antonio/So. Texas	81	\$25
Lebanon	181	\$35	Kenya	158	\$40	Central Ohio (Columbus)	27	\$35	Western United States		
Macao	190	\$0	Latvia	139	\$20	Greater Cincinnati, OH	03	\$30	Anchorage, AK	177	\$20
Malaysia	93	\$10	Lithuania	180	\$40	Northeast Ohio (Cleveland)	26	\$30	Phoenix, AZ	53	\$30
Muscat, Oman	168	\$40	Luxembourg	198	\$85	Northwest Ohio	188	\$25	Los Angeles, CA	01	\$25
Karachi, Pakistan	148	\$20	Malta	186	\$25	Kettle Moraine, WI (Milwaukee)	57	\$50	Orange County, CA (Anaheim)	79	\$35
Lahore, Pakistan	196	\$30	Mauritius	211	\$60	Quad Cities	169	\$25	Sacramento, CA	76	\$25
Manila, Philippines	136	\$20	Netherlands	97	\$50	Northeastern United States			San Francisco, CA	15	\$45
Jeddah, Saudi Arabia	163	\$35	Abuja, Nigeria	185	\$40	Greater Hartford, CT	28	\$30	San Diego, CA	19	\$40
Riyadh, Saudi Arabia	154	\$0	Lagos, Nigeria	149	\$20	Central Maryland (Baltimore)	24	\$25	Silicon Valley, CA (Sunnyvale)	62	\$30
Singapore	70	\$10	Norway	74	\$55	New England	18	\$30	Hawaii (Honolulu)	71	\$40
Sri Lanka	141	\$15	Warsaw, Poland	151	\$40	New Jersey	30	\$40	Boise, ID	42	\$40
Taiwan	142	\$50	Lisbon, Portugal	209	\$40	Central New York (Syracuse)	29	\$15	Las Vegas, NV	187	\$50
Bangkok, Thailand	109	\$10	Moscow, Russia	167	\$10	Hudson Valley, NY (Albany)	120	\$0	Willamette Valley, OR (Portland)	50	\$30
UAE	150	\$10	Romania	172	\$50	New York Metropolitan (Buffalo/Rochester)	10	\$50	Utah (Salt Lake City)	04	\$30
CENTRAL/SOUTH AMERICA			Slovenia	137	\$50	Western New York	46	\$30	Mt. Rainier, WA (Olympia)	129	\$20
Buenos Aires, Argentina	124	*	Slovak Republic	160	\$85	Harrisburg, PA	45	\$25	Puget Sound, WA (Seattle)	35	\$25
Mendoza, Argentina	144	\$0	South Africa	130	\$49	Philadelphia, PA	06	\$40	OCEANIA		
LaPaz, Bolivia	173	\$25	Barcelona, Spain	171	\$110	Pittsburgh, PA	13	\$20	Adelaide, Australia	68	\$20
Brasília, Brazil	202	\$10	Madrid, Spain	183	\$70	Rhode Island	197	\$25	Brisbane, Australia	44	\$16
Rio de Janeiro, Brazil	203	\$20	Valencia, Spain	182	\$45	National Capital Area, DC	05	\$40	Canberra, Australia	92	\$15
São Paulo, Brazil	166	\$20	Sweden	88	\$50	Southeastern United States			Melbourne, Australia	47	\$25
Santiago, Chile	135	\$40	Switzerland	116	\$45	Birmingham, AL	65	\$30	Perth, Australia	63	\$10
Bogotá, Colombia	126	\$25	Tanzania	174	\$50	Jacksonville, FL	58	\$30	Sydney, Australia	17	\$35
San José, Costa Rica	31	\$33	Istanbul, Turkey	204	\$50	Central Florida (Orlando)	67	\$50	Auckland, New Zealand	84	\$40
Quito, Ecuador	179	\$30	Kampala, Uganda	199	\$50	South Florida	33	\$50	Wellington, New Zealand	73	\$15
Guadalajara, México	201	\$40	Kyiv, Ukraine	206	\$0	West Florida (Tampa)	41	\$35	Papua New Guinea	152	\$30
Mérida, Yucatán, México	101	\$50	London, UK	60	\$45	Canada					
Mexico City, México	14	\$65	Central UK	132	\$55	Calgary, AB	121	\$25			
Monterrey, México	80	\$50	Northern England, UK	111	\$55	Edmonton, AB	131	\$25			
Panamá	94	\$30	Scotland, UK	175	\$80	Vancouver, BC	25	\$25			
Asunción, Paraguay	184	\$40	Winchester, UK	212	\$45	Victoria, BC	100	\$0			
Lima, Perú	146	\$15	NORTH AMERICA								
Puerto Rico	86	\$40	Canada								
Montevideo, Uruguay	133	*									
Venezuela	113	\$20									



ISACA Membership and CISM: The Perfect Fit

As an ISACA member, you have a worldwide network of colleagues with whom to share knowledge and a vast array of member benefits, including:

Professional Development

- Discounts on the CISA, CISM, CGEIT and CRISC certification exams, review materials and maintenance fees
- Access to the enhanced online Career Centre for CV/résumé posting and job notifications
- Discounts on more than 25 ISACA events and conferences annually
- Free, monthly e-symposia with up to 36 CPE credits
- Free webcasts

Community and Leadership

- Peer knowledge exchange through online communities and knowledge center
- Professional connections, knowledge and leadership opportunities through ISACA boards and committees and your local ISACA chapter

Research and Knowledge

- Free downloads of publications and frameworks including COBIT®. Receive a discounted subscription and complimentary baseline functionality of COBIT Online.
- Subscriptions to both the *ISACA® Journal* and *@ISACA* which include valuable articles on current and future practices and technology
- Search and browse ISACA eLibrary, a comprehensive collection of content from nearly all ISACA/ITGI® published books and over 400 additional titles—all available free-of-charge.
- Discounts on peer-reviewed ISACA Bookstore publications and advanced ISACA/ITGI research to keep you informed about today's critical issues

Join today and save on your CISM exam registration (see page 12).

For more information about ISACA, please contact membership@isaca.org, visit www.isaca.org/membership or call +1.847.660.5600.



CISM Exam 2011—Important Date Information

Exam Date—11 June 2011

Early registration deadline: 9 February 2011

Final registration deadline: 6 April 2011

Exam registration changes: Between 16 April and 22 April, a US \$50 fee, with no changes accepted after 22 April 2011

Refunds: By 15 April 2011, including a US \$100 processing fee, with no refunds after that date.

Deferrals: Requests received on or before 22 April 2011, charged a US \$50 processing fee. Requests received from 23 April through 26 May 2011, charged a US \$100 processing fee. After 26 May 2011, no deferrals will be permitted.

All deadlines are based upon Chicago, Illinois, USA
5 p.m. CT (Central Time).



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